



# Mayor Neil M. O'Leary

## City of Waterbury Daily Coronavirus Update

### June 27, 2020

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#### **Governor Lamont signs 55<sup>th</sup> executive order to mitigate the spread of COVID-19**

Governor Lamont today signed another executive order – the 55<sup>th</sup> since he enacted the emergency declarations – that builds upon his efforts to encourage mitigation strategies that slow down transmission of the virus. [Executive Order No. 7BBB](#) enacts the following provisions:

1. **Safety advisory regarding travel from states with high infection rates:** Requires the commissioner of the Department of Public Health to issue a travel advisory for self-quarantine of people who arrive in Connecticut from states with significant community spread of COVID-19.
2. **Amended deadline for candidates to withdraw from presidential primary:** Moves up the deadline by which presidential candidates need to request that their name be removed from the ballot for the August 11 primary, and moves up the date for the secretary of the state to choose by lottery the order of names on the presidential primary ballot. This will allow the secretary to finalize preparations and for election officials to order and public ballots sooner.
3. **Accelerated date to finalize order of names on presidential primary ballot:** Moves up the date by which the Secretary of the State is required to determine by lot the order in which names of candidates will appear on the ballot for the 2020 presidential preference primary.
4. **Temporary commercial pesticide junior operator certification:** Allows the commissioner of the Department of Energy and Environmental Protection to issue temporary certifications for commercial junior pesticide operators before candidates have completed the examination, and defer the fees until a permanent certification is issued.
5. **Authority to modify enhanced health procedures in child care and day camps:** Authorizes the commissioner of the Office of Early Childhood to modify the enhanced health procedures required in child care facilities and day camps in order to permit the safe provision of adequate child care services while protecting children, staff, and their families from transmission of COVID-19.

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Senior citizens in need of special assistance are encouraged to call 3-1-1 for help with: Prescription pick up and/or drop off, emergency transportation, supplemental food drop off, etc.

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**Quick Resources:**

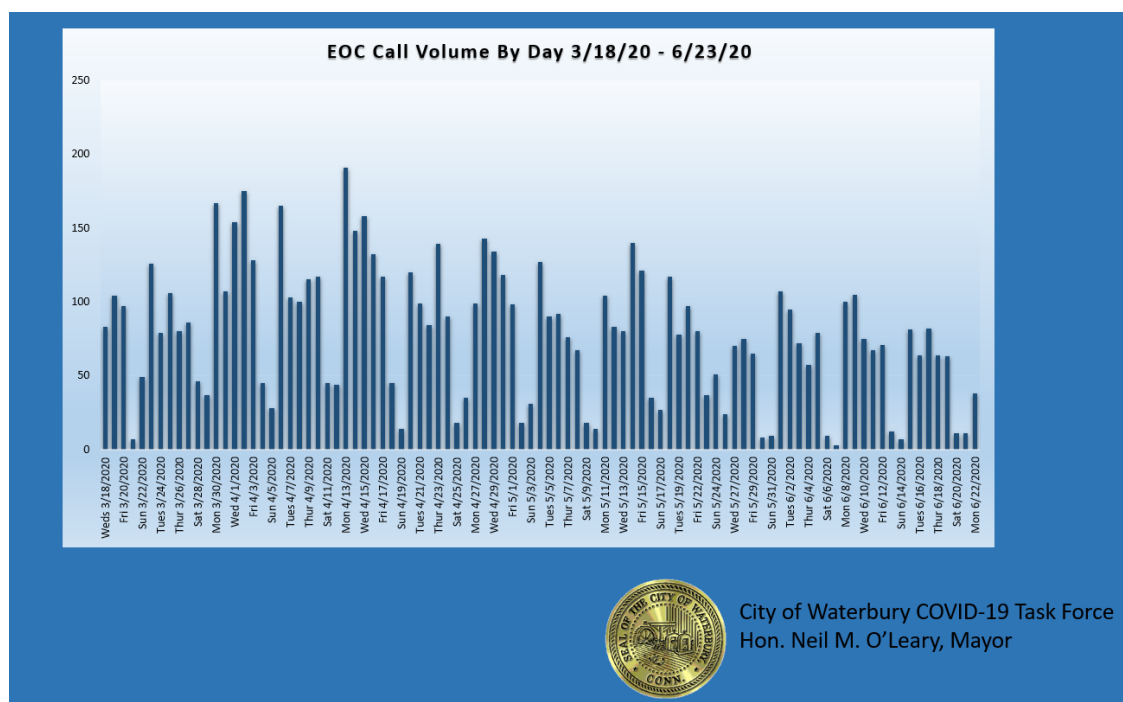
The City of Waterbury's Emergency Operation Center (EOC) is open and staffed 24 hours a day. Individuals who have questions or who are seeking information about the city's ongoing response are encouraged to call the EOC at 3-1-1.

Individuals with general questions about coronavirus are encouraged to call 2-1-1 for the State of Connecticut's Coronavirus Call Center.

To visit the City of Waterbury's COVID-19 informational website, [click here](#).

**EMERGENCY OPERATION CENTER DATA (opened on March 11<sup>th</sup>):**

- **Total calls into the EOC:** 9,077
  
- **Total COVID-19 screening forms completed:** 423
  - These forms are filled out when a resident calls and states that they have symptoms associated with COVID-19



City of Waterbury COVID-19 Task Force  
Hon. Neil M. O'Leary, Mayor

**Basic Needs Response Data (as of 6/26/20):**

- **Total Case Managers: 9**
  - There are 9 case managers actively handling individual and family cases.
- **Total Case Referrals to date: 367**
  - This is the total number of case referrals to date for anyone who has called asking for a support or service. Examples include:
    - delivery of an important item such as a thermometer
    - Ongoing case manager services and support for the 2+ weeks that the person/family is under quarantine.
- **Total individuals served: 1,185**
  - This is the total number of persons that have been helped in any way.
- **Total PAL Support requests: 358**
  - This number represents the total assistance that our police/PAL partners have given, such as a delivery of some sort- (i.e. medication or diapers). PAL's efforts have also included locating and purchasing disinfecting products, putting together care bags, and delivering these to households via the Knock and Drop.

**Availability of drive-through testing at Saint Mary's Hospital and Waterbury Hospital:**

The City of Waterbury continues to work with our two hospitals to mitigate and respond to coronavirus. Drive-through testing is being conducted outside of Saint Mary's Hospital and Waterbury Hospital.

**St. Mary's Hospital:** Drive through testing Monday thru Saturday; 9 AM-3 PM

**Waterbury Hospital:** Drive through Testing on Monday, Wednesday and Friday; 8 AM- 4PM

**Free community-based coronavirus testing sites available now through August 2020. Sites are open to all. No symptoms required. No doctor's order needed.**

**Monday – Friday:** Drive-up & walk-up testing at Community Health Center, Inc., 51 North Elm Street, 9am-1pm.

**Tuesdays:** Walk-up testing at Duggan School, 48 W. Porter St, 9am-4pm.

**Thursdays:** Walk-up testing at [Waterbury Police Activity League](#), 64 Division St, 9am-4pm.

***\*Call 3-1-1 to confirm drive-through locations are open.***

### **Waterbury Public Schools:**

Mayor O'Leary and Superintendent of Schools Dr. Verna Ruffin are deeply committed to continuing the district's free breakfast and lunch program. Students are able to pick up breakfast and lunch at any one of 25 schools around the city between 9:00 a.m. and 12:00 p.m. Click [here](#) for a full list of locations.

Number of breakfasts distributed today:

Number of lunches distributed today:

Number of suppers distributed today:

Total student meals distributed to date: 450,074

### **Student Chromebook Distribution:**

- To date, a total of **8,100 Chromebooks** have been distributed to our students for distance learning

Instructional learning packets for all students can be picked up at the 25 schools being used for breakfast and lunch pickup.

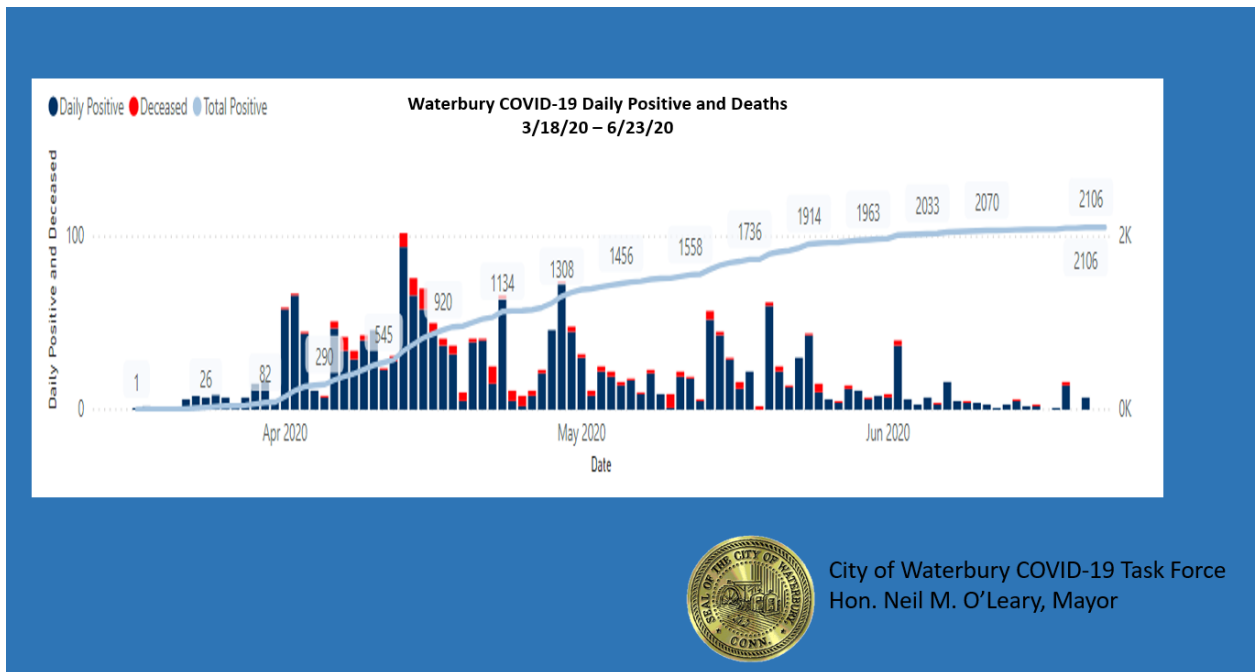
To access the district's Continued Learning Plan, click [here](#).

**Testing Results (as of June 27, 5:00 PM)**

Confirmed COVID-19 Cases in Waterbury: 2,099

Confirmed Waterbury Resident Deaths Associated with COVID-19: 188

\*Death count down because one individual's death was not related to COVID.\*



**Senior Lunches Distributed (as of June 27, 5:00 PM)**

Number of Meals Delivered to seniors in Waterbury: 23,757

- Senior Meals are distributed to 972 residents

**Volunteer Opportunities:**

As our city continues to prepare and respond to coronavirus, there are ways that every day citizens can directly help. Mayor O'Leary is calling on those who are healthy, able, and willing to volunteer to support the city's efforts. If you would like more information about how you can help, please call the city's Emergency Operation Center at 3-1-1 or call the Mayor's office at (203) 574-6712. Individuals answering those numbers will ask you for the information necessary to fill out the City of Waterbury Volunteer Intake Form.

In addition, recently retired medical professionals who retired in good standing with the Department of Public Health (DPH), and currently licensed medical professionals who are in good standing with DPH (physicians, physician assistants, nurses, paramedics, EMT's, and all other certified allied health professions) are encouraged to call 3-1-1 if interested in supporting the city's response

### **Executive Orders and Updates from the Desk of Governor Ned Lamont (as of March 18<sup>th</sup>,**

#### **2pm):**

*\*For a complete list of the Governor's executive orders, [click here](#).*

*\*For a complete list of the Governor's Press Releases, [click here](#).*

*\*To visit the Governor's Facebook for additional information, [click here](#).*

*\*For a complete list of the Governor's guidelines to Phase 1, [click here](#).*

June 17<sup>th</sup> Opening : Restaurants (outdoor, indoor, no bar areas), Hotels/Lodging, All personal services, Indoor recreation, Sports, Sports clubs & complexes, Gyms, Fitness centers, Pools Outdoor arts, Entertainment, Events (limited capacity), Amusement parks, Libraries, Museums, Zoos, Aquariums, Social clubs

#### **SAFEGUARDS: FOR ALL BUSINESSES**

As we continue to reopen select businesses on June 17<sup>th</sup>, we will open at our strictest controls on business operations and societal interaction. This will include, among other measures:

- CERTIFICATION
  - Complete the self-certification on the DECD website to receive a Reopen CT badge. Once complete, businesses can choose to post the badge on-site and on social media to advertise adherence to CT rules and build customer confidence
- THOROUGH CLEANING
  - Complete a thorough cleaning of facility prior to reopening, including:

- Bathrooms
  - Equipment
  - Desks/work stations
- WATER FOUNTAINS
  - Patrons shall be required to bring their own water bottles. Water fountain use shall be restricted to water bottle filling stations only. Congregating at water bottle filling stations shall be limited, and signage reinforcing the use of water bottle filling stations only must be displayed.
- VENTILATION
  - For facilities with central ventilation systems, increase ventilation rates and increase the percentage of outdoor air that circulates into the system where possible. For facilities where a central ventilation system is not used, window air conditioning units or unit ventilators should be adjusted to maximize fresh air intake into the system; blower fans should be set on low speed and pointed away from room occupants to the extent possible. Ceiling fans should be adjusted so that fins are rotating in a direction that draws air up toward the ceiling rather than down onto occupants. Window fans should be turned to exhaust air out of the window in the direction of the outdoors.
- PERSONAL PROTECTION FOR EMPLOYEES
  - All employees are required to wear a facemask or other cloth face covering that completely covers the nose and mouth, unless doing so would be contrary to his or her health or safety due to medical conditions.
  - Employees may utilize their own cloth face covering over that provided by their employer if they choose.
  - Gloves and eye protection is required when using cleaning chemicals.
- PERSONAL PROTECTION FOR PATRONS
  - Patrons are required to bring and wear masks or cloth face coverings that completely cover the nose and mouth, unless doing so would be contrary to his or her health or safety due to a medical condition.
- FRONT DESKS
  - Front desks should be outfitted with Plexiglas or other similar type of barrier

## **SPORTS, SPORTS CLUBS & COMPLEXES, GYMS, FITNESS CENTERS, & POOLS**

- LAYOUT
  - Adjust equipment layout and close or restrict access to equipment to maintain at least 6 ft of distance between equipment
- TOUCHLESS APPLIANCES
  - Install touchless appliances wherever possible, including: contactless payments, paper towel, dispensers, soap dispensers, trash cans

- DUMBBELLS/FREE WEIGHTS
  - Establish and clearly mark “workout zones” for use of dumbbells and free weights.
    - Free weight exercises that require a spotter cannot be conducted while honoring social distancing norms. Safety measures in all forms must be strictly enforced in the weight room
- SHARED EQUIPMENT
  - Shared machinery and equipment shall be thoroughly cleaned after every use.
- LOCKER ROOMS
  - Disable or mark every other or every third locker for non-use to enforce 6 ft. social distancing requirement.
    - Facilities where lockers are assigned to members are not required to disable lockers but must enforce social distancing requirement.
    - Remove any casual seating other than benches by lockers as necessary.
    - Disable or close-off showers except for rinsing before and after any pool activity.
    - Disable or close-off steam rooms and saunas.
    - If independent showers are available and used, they must be attended and sanitized between each use.
- CONCESSION STANDS
  - Allowed to open but must follow Sector Rules for Restaurants
- DUGOUTS, BENCHES, & BLEACHERS
  - are allowed to open only if they can be thoroughly cleaned before and after every use, and 6 ft. of distance can be maintained.

## POOLS

- CAPACITY
  - Limit the total number of patrons in the pool area and pool to the number of people/households that can safely fit on the pool deck area while maintaining the 6 ft social distance guideline, including 3 ft wide walking paths.
- PATRONS
  - Should arrive in swimsuits and shower prior to arriving.
- SHARED OBJECTS
  - No sharing of personal and/or facial items such as goggles, nose clips, snorkels, or caps.
- SWIM LESSONS
  - Lessons that require physical contact between the instructor and student will not be allowed during Phase 2. Lessons that do not require physical contact between



student and instructor (e.g. swim team sessions with older children) will be allowed

- **INDOOR CLASSES**
  - Indoor group classes shall only be held at 50% capacity of space where class is taking place while maintaining 6 ft social distancing if wearing a mask and 12 ft of social distancing if not wearing a mask. Space should be thoroughly cleaned after every use.
- **LIFE GUARDS**
  - Additional information on lifeguards can be found here: [https://portal.ct.gov/-/media/Departments-and-Agen\\_cies/DPH/dph/environmental\\_health/COVID-19/COVID-19\\_Reopening-Recreational-Areas-and-Public - Pools\\_051920\\_FINAL.pdf?la=en](https://portal.ct.gov/-/media/Departments-and-Agen_cies/DPH/dph/environmental_health/COVID-19/COVID-19_Reopening-Recreational-Areas-and-Public - Pools_051920_FINAL.pdf?la=en)

## **PERSONAL SERVICES**

- Personal Services will open at up to 50% capacity by appointment only, with waiting rooms closed. Personal services industries include Day Spa, Electrology, Estheticians, Floating, Piercing, Spa, Tanning, Tattoo, Waxing, Massage Therapy, Nail Technicians, & Eyelash Technicians. Personal Services that require a customer to remove a mask cannot be performed in Phase 2.
  - **HOT TUBS**
    - Limit 50% occupancy and 6 ft. distancing.
  - **HYDROTHERAPY TUBS**
    - Limit 50% occupancy and 6 ft. distancing.
  - **SALT CAVE**
    - Limit 50% occupancy and 6 ft. distancing.
  - **SALT BATH L**
    - Limit 50% occupancy and 6 ft. distancing.
  - **SAUNAS/INFRARED SAUNAS/ STEAM ROOMS**
    - Must remain closed.
- **TREATMENT ROOMS**
  - Alternate treatment rooms so that no two patients are treated in the same physical space consecutively. If this cannot be done, ensure enough time in-between clients to properly clean and disinfect
- **APPOINTMENTS**
  - Appointments must be pre-scheduled to ensure there is no overlap between customers; stagger scheduling to ensure multiple clients are not arriving and departing at the same time. Appointments shall be 1:1 only.
- **SHARED EQUIPMENT**
  - Ensure employees do not share equipment to the extent possible. If shared, clean after each use.

- **WAITING ROOMS, LOBBIES, RELAXATION LOUNGES, ETC.**
  - Must be closed. Develop a process for guests to forgo access to any communal areas and go directly to their treatment room/area
  
- **LOCKER ROOMS**
  - Disable or mark every other or every third locker for non-use to enforce 6 ft social distancing requirement.
    - Facilities where lockers are assigned to members are not required to disable lockers but must enforce social distancing requirement.
    - Remove any casual seating other than benches by lockers as necessary.
    - Disable or close-off showers except for rinsing before and after any pool activity.
  
- **LAUNDRY**
  - Individuals handling laundry shall wear a mask, gloves, face shield, and protective cover over clothes.
    - Each towel, robe, and linen used to cover or protect customers must be used only once and then be: - Laundered with detergent and hot water in a washing machine - Dried on the hottest setting in a clothes dryer - Immediately stored in a clean, covered container
    - Plastic or nylon capes and aprons may be washed in a machine and dried on any setting in a dryer or may be disinfected with a spray disinfectant.
    - You must store used or soiled towels, linens, and capes in closed containers labeled "used".
    - Towels and other laundered items must be properly cleaned and stored. A commercial linen service shall be used if not done on the premises.

## **OUTDOOR EVENTS**

Individuals gathering for a defined purpose by invitation, taking place on a specific date, and within a specific range of times (e.g. starting at 10am and ending at 1pm).

- Except as otherwise prohibited, outdoor gatherings are permitted provided that any such large outdoor public gatherings shall comply with these rules and all other applicable executive orders governing conduct in public places. The maximum permitted gathering size will be updated by executive order periodically in response to current public health data.
  
- **TICKETING**
  - Encourage contactless &/or digital ticketing where possible.
  
- **VIRTUAL QUEUING**
  - Consider ways to schedule staggered ingress in order to minimize lines.
  
- **FOOD SERVICE**
  - All food service shall adhere to the Sector Rules for Restaurants.

- **HAND SANITIZER**
  - Provide hand sanitizer at entrance points and common areas, where possible.
- **CLEANING, DISINFECTANT PRODUCTS, &/OR DISPOSABLE DISINFECTANT WIPES**
  - Make available near commonly used surfaces, where possible (e.g. chairs and bathrooms).
- **BATHROOMS**
  - Clean and disinfect frequently, and implement use of cleaning log for tracking.
- **PERFORMERS**
  - Performers are exempt from wearing a mask when they are performing and are at least 12 ft. away from the nearest person (including other performers)
- **SPORTS**
  - Sports activities shall adhere to industry rules governing youth sports, gyms, and fitness, etc. depending on relevance.
  - Professional sporting event organizers should contact DECD for approval of event plans and protocols

## **LIBRARIES**

Libraries can open at up to 50% capacity in the current phase of reopening.

- **FINES & DUE DATES**
  - Consider waiving fines and extending due dates to discourage patrons from coming into the library in-person.
- **BOOK DROP**
  - Consider encouraging patrons to use book drops to return books instead of returning in-person at circulation desks.
  - Books returned to the library will be quarantined for at least 48 hours (or intervals based on research approved by the CDC and IMLS).
- **BOOK STACKS**
  - Libraries should consider ways to maintain social distancing in aisles between book stacks, including signage to direct traffic patterns, limiting the number of patrons allowed in stack areas, or providing access to materials by staff retrieval
- **COMPUTER TERMINALS**
  - Block off every other computer terminal or every third to ensure 6 ft of social distancing.
- **ENTRY AND EXIT**

- Consider an exit from the facility separate from the entrance to allow for one-way foot traffic.
- CIRCULATION DESK
  - Install physical barriers around the circulation desk.
- PUBLIC AREAS
  - Rearrange seating to maintain 6 ft of distance between seats. In particular, patrons shall not be sitting face-to-face if they would be less than 6 ft apart. This may require marking some desks/chairs as “not in use”.
- CAFES/FOOD ESTABLISHMENTS
  - Must follow Sector Rules for Restaurants.

## **INDOOR RECREATION**

- ENTRY & EXIT
  - Consider an exit from the facility separate from the entrance to allow for one-way foot traffic.
- SIGNAGE
  - Post clear signage that reinforces new policies, e.g.:
    - Social distancing protocols
    - Cleaning and disinfection protocols
    - Personal protection protocols (face masks, gloves)
    - Employees shall stay home if sick/experiencing symptoms
    - Customers shall not enter if they are experiencing symptoms
- WAITING AREAS
  - Close indoor waiting areas.
- PARTITIONS
  - Use partitions between employees, or between employees and customers where a 6 ft. distance cannot be maintained, where possible (e.g. check-in counters).
- SELF SERVICE
  - Remove all self-serve items on the premises (e.g. self-service bowling ball) and have staff provide such items to patrons directly
- CUSTOMER EQUIPMENT
  - Require customers to use only one piece of equipment during their visit (e.g. one bowling ball). Clean equipment in between customer use (e.g. bounce houses, golf putters). If cleaning or disinfecting equipment is not possible, “quarantine” equipment for 48 hours
- RESERVATIONS

- Where possible, reservations should be required.
- TICKETING
  - Encourage contactless and/or digital ticketing where possible.
- GROUPS
  - For group activities, do not combine persons or small groups with other non-related or non-associated persons or small groups.
- PAMPHLETS/PRICING/MENUS
  - Businesses are encouraged to use no-touch or disposable options for pamphlets/pricing/menus (e.g. phone app, whiteboard). If no-touch or disposable options are not commercially possible, businesses must sanitize pamphlets/pricing/menus between uses.

## **MUSEUMS, ZOOS, AND AQUARIUMS (Indoor and Outdoor)**

Museums, zoos, and aquariums may open outdoor and indoor exhibits at 50% capacity in the current phase of reopening.

- ELEVATORS
  - Encourage social distancing while using elevators, by:
    - Encouraging social distancing while individuals queue using visual markers
    - Using signage displaying healthy elevator use protocols, including passenger limits and safe distances in the carriage
    - Using elevator attendants to manage flow and discourage over-crowding
    - Using floor markers that establish distancing zones and describe where to stand
    - Encourage alternatives, such as stairs, where possible
- TICKET PURCHASES/WELCOME AREAS/LOBBIES
  - Limit cash and paper receipt transaction. “Touchless” payment options are recommended. Use online ticket sales only if this is an option for your museum/zoo/aquarium.
  - Use timed tickets and/or reservations for entry into the facility, and ensure visitors understand the timed limits of their visit.
  - Discourage loitering in welcome areas and lobbies.
  - Close or remove amenities non-essential to businesses’ main function (e.g. self-serve brochures, gallery guides, or activities).
- ISOLATION PLAN
  - Develop a detailed plan in case any attendee self-identifies and/or becomes ill with symptoms consistent with COVID-19 during the visit. The plan should include a designated isolation area and align to local municipality COVID-19 health protocols
- ONE-WAY FLOW
  - Post floor markings to direct visitors in a one-way flow where possible

- INTERACTIVE EXHIBITS
  - Carefully consider your organization's interactive exhibits. Interactive exhibits may include all indoor play areas, touch screens, exhibits designed for visitors to manipulate, etc. Only those interactive exhibits/experiences/activities that may be subject to a thorough, routinely scheduled cleaning may be open. To the extent possible, groups that come together should not mingle with other visitor groups.
  
- GENERAL
  - Remove all but needed seating from public areas, and establish a cleaning schedule for exhibit galleries/areas that includes any public seating.
  - Close public water fountains.
  - Attendants to remain at the same workstation throughout the day to minimize movement.
  - Install physical barriers for ticket counters where possible.
  - Attendants to enforce maximum occupancy per exhibition room/area where possible.
  
- PERFORMANCES
  - Performances are permitted outdoors only. Performers are exempt from wearing a mask when they are performing and are at least 12 ft away from the nearest person (including other performers).
  
- INDOOR EXHIBITS
  - May remain open with the following measures in place.
  
- SELF-GUIDED VISITS
  - Staff members trained in COVID-19 safety protocols should be stationed in discrete exhibit areas.
  - Discourage loitering in the exhibit areas.
  - Enforce timed entry and exit.
  
- GUIDED VISITS & TOURS
  - Tours are limited to the number of people that may safely social distance for the majority of the tour. No more than 10 people including tour guide(s).
  - All participants on the tour must wear face masks.
  - Visitors must be reminded not to touch any surfaces on the tour except for handrails and banisters. Handrails and banisters, exhibition case Plexiglas surfaces, and station barriers should be considered high touch areas and subject to regular cleaning.
  - During tours that walk through historic spaces that may be narrow, it is highly suggested for each tour to have one additional tour guide at the end of the group to assist as needed.
  
- AUDIO-GUIDES
  - Do not use in Phase 2 reopening.

- **GIFT SHOPS & FOOD PLACES**
  - Gift shops and on-site commerce may resume provided that all rules in effect for retail businesses are followed.
  - Indoor restaurants may be open provided that all rules in effect for indoor restaurants are followed.
  - Outdoor food counters/snack bars are permitted in accordance with restaurant rules.
- **EVENTS**
  - Indoors: None allowed.
  - Outdoors: Follow Sector Rules for Outside Events Up To 50 People.
- **CHILDRENS MUSEUMS, SCIENCE MUSEUMS, TRANSPORTATION MUSEUMS, NATURE CENTERS, ETC.**
  - The nature of these museum experiences may involve higher touch levels and increased personal interaction between non-family groups. For additional information, please see the state Sector Rules for reopening Gyms and Fitness, Outdoor Amusement Parks, Indoor Recreation, Outside Events up To 50 People, Youth Sports, etc.

## **RESTAURANTS**

- **BUFFETS & SELF-SERVICE STATIONS**
  - Eliminate buffet and self-serve stations
- **SEATING/TABLE ARRANGEMENT**
  - Rearrange space to maintain at least 6 ft. of empty space between customers groups. Customer groups may be seated less than 6 ft. apart if non-porous barriers (e.g. Plexiglas, wood) that extend 30 inches above table height are installed between tables/booths. Restaurant owners should consult with their local Fire Marshal to ensure that any barriers constructed inside their restaurants are compliant with life safety code regulations
- **WAITING ROOMS**
  - Close indoor waiting areas
- **SHARED EQUIPMENT**
  - Ensure employees do not share equipment to the extent possible (e.g. cooking equipment, trays, etc.). If shared, clean after each use.
- **NON-ESSENTIAL AMENITIES**
  - Close or remove amenities non-essential to business's main function (e.g. dance floor, pool table).
- **IN THE KITCHEN**

- Re-arrange workstations so that food workers do not face one another and are 6 ft apart where possible (e.g. stagger workstations on either side of processing lines)
- SILVERWARE
  - Utensils should be rolled or packaged.
- CONDIMENTS
  - Use single use packets or containers.
- MENUS
  - Businesses are strongly encouraged to use no-touch or disposable options for menus (e.g. phone app, whiteboard). If no-touch or disposable options are not utilized, businesses must sanitize menus between uses
- CONDIMENTS
  - Use single use packets or containers
- BAR SEATING
  - Bar seating is permitted provided that either:
    - There are no active work areas or working staff behind the bar; or
    - There is a physical barrier (e.g. Plexiglas) separating customers from the bar space
  - In addition, parties must be seated at bars (no standing customer service) and parties must be spaced at least 6 ft from other parties
- PICK-UP, DRIVE-THROUGH, & DELIVERY
  - Establishments should follow the FDA guidelines for pick-up, drive-through, and delivery operations that are posted on FDA's website. Restaurants should also take the following steps to assist customers with physical distancing:
    - Encourage customers to place orders online or by phone
    - Offer curbside pick-up where practicable
    - Demarcate 6 ft distance between pick-up or payment locations, and between the waiting lines for customers waiting in line.

## **HOTELS/LODGING**

Hotels/Lodging are open to guests with reservations

- THOROUGH CLEANING
  - Complete a thorough cleaning of facility prior to reopening, including but not limited to:
    - Entrances/lobbies, hallways, elevators, door handles/door knobs
    - Bathrooms
    - Kitchens
    - Shared equipment (e.g., printers, scanners, phones, key card machines, vending machines)



- ONGOING MESSAGING
  - Use announcement system and screens to reinforce distancing instructions.
- MEETING & CONVENTION SPACES
  - Limited to current indoor social guidance per Executive Order.
- DISCRETE WORK ZONES
  - Cleaning crews should service specific zones/floors to minimize overlap, where possible; check-in personnel and back-of-house employees should remain at same desk/workstation through workday where possible.
- COMMON AREAS
  - Rearrange common areas to account for social distancing and clean frequently.
- POOLS & GYMS
  - Must follow Sector Rules for Sports, Sports Clubs & Complexes, Gyms, Fitness Centers, & Pools.
- ELEVATORS
  - Encourage social distancing while using elevators
- FRONT DESK
  - Install shields if 6 ft. of distance cannot be maintained
- TRASH
  - Empty and clean garbage cans in public areas regularly; ensure trash cans/bins have lids
- LAUNDRY
  - Wash linens and uniforms with detergents, dry thoroughly, and store in closed cabinets.
  - Launder bed scarves/duvets/ curtains frequently.
  - Bag dirty linens in the guest room.
  - Recommend uniforms be laundered daily at no cost to employees.
- KEY CARDS
  - Disinfect key cards during handover at check-in and check-out.

## **AMUSEMENT PARKS OUTDOOR ONLY**

**Outdoor amusement parks can open at up to 25% capacity**

- PARKING
  - Parking staff must direct customers to park in every other spot to ensure social distancing during peak parking hours.
- WALKWAYS INTO PARK

- Increase signage during walk in to educate customers.
- TICKET AREAS & FRONT GATE
  - Require online ticket purchase to the greatest extent possible. Place markers on the ground to encourage those purchasing tickets to social distance. Given it will likely be multiple members of a family waiting in line, markers should be 10 ft apart.
  - Install physical barriers for ticket counters.
- RIDES & ATTRACTIONS
  - Develop specific loading and social distancing procedures for each ride and attraction, including but not limited to:
    - Leaving empty rows
    - Seats
    - Separating guests to maintain safe distances
- RIDES
  - Ride attendants will frequently clean and disinfect seats and restraints