



Mayor Neil M. O'Leary

City of Waterbury Daily Coronavirus Update

May 13th, 2020

Governor Lamont signs 40th executive order to mitigate the spread of COVID-19

Governor Lamont today signed another executive order – the 40th since he enacted the emergency declarations – that builds upon his efforts to encourage mitigation strategies that slow down transmission of the virus. Executive Order No. 7MM enacts the following provisions:

- Allows municipalities to expedite changes to their zoning rules or other ordinances to expand outdoor dining
- Creates an expedited approval process for restaurants and other establishments that serve food to get fast-tracked permission to create or expand outdoor dining areas
- Allows other businesses such as retail stores to get fast-tracked permission to sell goods on the sidewalk or in other outdoor areas, including shared spaces or spaces provided by municipalities
- Allows restaurants and other businesses who already have liquor permits to serve alcohol only with food without applying for a separate patio or extension of use permit
- Allows private clubs to sell alcohol only to their members for delivery or pickup
- *NOTE: A separate executive order will provide for the Phase I reopening of businesses and other activity, including those that are subject to today's order. All of the Phase I reopening activity will be subject to operating rules issued by the Department of Economic and Community Development.*

Senior citizens in need of special assistance are encouraged to call 3-1-1 for help with: Prescription pick up and/or drop off, emergency transportation, supplemental food drop off, etc.

Quick Resources:

The City of Waterbury's Emergency Operation Center (EOC) is open and staffed 24 hours a day. Individuals who have questions or who are seeking information about the city's ongoing response are encouraged to call the EOC at 3-1-1.

Individuals with general questions about coronavirus are encouraged to call 2-1-1 for the State of Connecticut's Coronavirus Call Center.

To visit the City of Waterbury's COVID-19 informational website, [click here](#).

EMERGENCY OPERATION CENTER DATA (opened on March 11th):

- **Total calls into the EOC:** 5,946

- **Total COVID-19 screening forms completed:** 409
 - These forms are filled out when a resident calls and states that they have symptoms associated with COVID-19

Basic Needs Response Data (as of 5/13/20):

- **Total Case Managers:** 12
 - There are 12 case managers actively handling individual and family cases.

- **Total Case Referrals to date:** 259
 - This is the total number of case referrals to date for anyone who has called asking for a support or service. Examples include:
 - delivery of an important item such as a thermometer
 - Ongoing case manager services and support for the 2+ weeks that the person/family is under quarantine.

- **Total individuals served :** 740
 - This is the total number of persons that have been helped in any way.

- **Total PAL Support requests:** 196
 - This number represents the total assistance that our police/PAL partners have given, such as a delivery of some sort- (i.e. medication or diapers). PAL's efforts have also included locating and purchasing disinfecting products, putting together care bags, and delivering these to households via the Knock and Drop.

Availability of drive-through testing at Saint Mary's Hospital and Waterbury Hospital:

The City of Waterbury continues to work with our two hospitals to mitigate and respond to coronavirus. Drive-through testing is being conducted outside of Saint Mary's Hospital and Waterbury Hospital.

St. Mary's Hospital: Drive through testing Monday thru Saturday; 9 AM-3 PM

Waterbury Hospital: Drive through Testing on Monday, Wednesday and Friday; 8 AM- 4PM

****Please note: In order for testing to occur, individuals are required to have a prescription for testing from their primary care physician***

****Call 3-1-1 to confirm drive-through locations are open.***

Waterbury Public Schools:

Mayor O'Leary and Superintendent of Schools Dr. Verna Ruffin are deeply committed to continuing the district's free breakfast and lunch program. Students are able to pick up breakfast and lunch at any one of 25 schools around the city between 9:00 a.m. and 12:00 p.m. Click [here](#) for a full list of locations.

Number of breakfasts distributed today: 2,506

Number of lunches distributed today: 2,532

Number of suppers distributed today: 1,010

Total student meals distributed to date: 266,062

Student Chromebook Distribution:

- To date, a total of **7,102 chromebooks** have been distributed to our students for distance learning

Instructional learning packets for all students can be picked up at the 25 schools being used for breakfast and lunch pickup.

To access the district's Continued Learning Plan, click [here](#).

Testing Results (as of May 13th, 5:00 PM)

Confirmed COVID-19 Cases in Waterbury: 1,567

Confirmed Waterbury Resident Deaths Associated with COVID-19: 143

Senior Lunches Distributed (as of May 13th, 5:00 PM)

Number of Meals Delivered to seniors in Waterbury: 9,890

- Senior Meals are distributed to 246 residents

Volunteer Opportunities:

As our city continues to prepare and respond to coronavirus, there are ways that every day citizens can directly help. Mayor O'Leary is calling on those who are healthy, able, and willing to volunteer to support the city's efforts. If you would like more information about how you can help, please call the city's Emergency Operation Center at 3-1-1 or call the Mayor's office at (203) 574-6712. Individuals answering those numbers will ask you for the information necessary to fill out the City of Waterbury Volunteer Intake Form.

In addition, recently retired medical professionals who retired in good standing with the Department of Public Health (DPH), and currently licensed medical professionals who are in good standing with DPH (physicians, physician assistants, nurses, paramedics, EMT's, and all other certified allied health professions) are encouraged to call 3-1-1 if interested in supporting the city's response

Executive Orders and Updates from the Desk of Governor Ned Lamont (as of March 18th, 2pm):

**For a complete list of the Governor's executive orders, [click here](#).*

**For a complete list of the Governor's Press Releases, [click here](#).*

**To visit the Governor's Facebook for additional information, [click here](#).*

What businesses can open and when? How businesses must operate, should they choose to reopen on the tentative date of May 20th.

What:

- We know that some businesses put employees and customers at greater risk of transmission.
- We will prioritize opening businesses that pose a lower transmission risk and drive outsized impact on the economy.
- Transmission risk is defined as contact intensity and modification potential of businesses.
 - Contact intensity considers contact proximity, contact length, and number of contacts.
 - Modification potential considers the businesses' ability to socially distance and sanitize in accordance with regulations.

- We will assess the impact on state economic health with a focus on number of employed individuals, total GDP impacted, and impact on small businesses that make up the backbone of our economy.

How:

- We will provide clear operational guidance to businesses on how to reopen while ensuring the safety of both employees and customers.
- Guidance will include social distancing and hygiene, as well as the use of personal protection – for business operators, workers, and customers.
- The goal is to not only open safely, but create confidence in our society across employers, employees, and customers.
- The level of guidance will gradually become less restrictive over time, as our confidence in the ability to monitor and contain the disease increases.

Already open:

- Manufacturing, Construction, Real Estate, Utilities, Essential retail, Childcare, and Hospitals

Tentative timing for that reopen is May 20th:

- Restaurants (outdoor only, no bar areas), Remaining retail, Outdoor recreation, Offices (continue WFH where possible), Personal services (hair), Museums, Zoos (outdoor only), and University research

Future reopening dates:

- Details forthcoming

Safeguards:

- As we start opening select businesses on May 20th, we will open at our strictest controls on business operations and societal interaction. This will include, among other measures:
 - Capacity limit of 50% for businesses that reopen.
 - Strict cleaning and disinfection protocols in all settings.
 - Those who can work from home should continue to do so
 - Those in high-risk groups (comorbidities) and over the age of 65 should continue to stay safe and stay home.
 - Facemasks should continue to be worn in public at all times.
 - Social gatherings will be restricted to a maximum of 5 people.
 - All hair salons and barbershops, retail and malls, offices, and outdoor restaurants must complete the self-certification on the DECD website to receive a Reopen CT badge. Once complete, businesses can choose to post the badge on-site and on social media to advertise adherence to CT rules and build customer confidence.
 - Employers are responsible for providing personal protection to their employees
 - If businesses do not have adequate personal protection, they cannot open.

Hair Salon and Barbershop:

- In Phase 1, hair salons & barbershops will open at 50% capacity by appointment only, with waiting rooms closed. Services offered will be restricted to hairdressing and eyebrows, nothing that would require removal of a facemask (e.g., beard trimming, lip waxing, etc.). Blow drying not permitted.
- Please visit our city website at ([Link](#)) to find the guidelines explaining proper precautions for reopening. These guidelines must be shared with your employees.
- Employee/customer guidelines:
 - Make hand sanitizer available at the entrance
 - No waiting areas, customers can be seen by appointment only
 - Employees must wear face shields and a facemask or other cloth face covering
 - Contactless payment encouraged
 - Disinfect tools between customers
 - Arrange chairs so work areas are spaced at least 6ft apart
 - Customers must wear a facemask or other cloth facing covering
 - Install touchless appliances wherever possible
 - Close or remove amenities non-essential to businesses' main function, including:
 - Magazines, pamphlets, other waiting room materials
 - Customer-facing water and coffee machines
 - Coat rooms – have customers bring their personal belongings to the workstation where they will be serviced.

Retail and Malls:

- In Phase 1, Retail businesses and malls can open at up to 50% capacity.
- Please visit our city website at ([LINK](#)) to find the guidelines explaining proper precautions for reopening. These guidelines must be shared with your employees.
- Employee/customer guidelines:
 - Physical barriers at checkout
 - Use partitions between employees where a 6ft distance cannot be maintained, where possible.
 - contactless payment encouraged
 - Hand sanitizer made available at the entrance
 - Install visual social distancing markers to encourage customers to remain 6ft apart
 - Employees and customers must wear a facemask or other cloth face covering
 - Fitting rooms must be closed
- Close all dining areas:
 - Food and drinks places inside malls can only serve take-outs.
 - Food and drinks places (but not bars) with outdoor seating can serve dine-in guests in accordance with restaurant sector rules.
 - Close off any seating areas (e.g., food hall).
- Enhance security presence:
 - Enhance security guard patrols to enforce the rules or break up large groups cointegrating

Offices:

- In Phase 1, offices can open at up to 50% capacity. Employees should continue to work from home where possible.
- Please visit our city website at ([LINK](#)) to find the guidelines explaining proper precautions for reopening. These guidelines must be shared with your employees.
- Employee/customer guidelines:
 - Workspace should be separated into discrete work zones, with movement between zones limited where possible
 - Maintain social distancing in elevators by queuing and restricting capacity
 - Arrange desks so employees are spaced at least 6ft apart
 - Place disposable wipes near shared surfaces (e.g., printers and desks)
 - Employees must wear a facemask or other cloth face covering
 - Make hand sanitizer available at the entrance
- Work from home
 - Encourage employees to continue to work from home where possible, and put in appropriate measures to facilitate this where possible.
- Limit Visitors
 - Limit visitors and service providers on-site; shipping and deliveries must be completed in designated areas.

Restaurants:

- In Phase 1, restaurants can open outdoor at up to 50% capacity, no bars.
- Please visit our city website at ([LINK](#)) to find the guidelines explaining proper precautions for reopening. These guidelines must be shared with your employees.
- Employee/customer guidelines:
 - Hand sanitizer made available at the entrance
 - Tables spaced at least 6 ft apart
 - Outdoor dining only
 - Indoor areas must be closed
 - Contactless payment encouraged
 - No reusable menus; either paper menus or written on a chalkboard or whiteboard
 - Bar areas must be closed
 - Employees must wear a facemask or other cloth face covering
- Buffets
 - Eliminate buffet self-serve stations; only permit employees to serve from food counters.
- Non-Essential Amenities
 - Close or remove amenities non-essential to business' main function (e.g., dance floors, pool tables, playgrounds, etc.).
- Silverware
 - Use rolled or packaged silverware.
- Condiments
 - Use single use packets or containers.

Museums/ Zoos

- In Phase 1, museums and zoos can open outdoor exhibits at up to 50% capacity
- Please visit our city website at ([LINK](#)) to find the guidelines explaining proper precautions for reopening. These guidelines must be shared with your employees.
- Employee/customer guidelines:
 - Close all interactive or indoor exhibits.
 - Close all gift shops and food places. Outdoor food counters/snack bars permitted in accordance with restaurant rules
 - No guided group tours.
 - Audio – guides to be disinfected after each use.
 - Post floor markings to direct visitors in a one-way flow where possible