

## **Water/Sewer Delinquent Collection Program**

Delinquent Water/Sewer accounts are costly to all system users and unfair to those who pay their bills timely. The Bureau of Water has an aggressive collection program in place to reduce delinquent water and sewer rents, improve cash flow and stabilize the rates.

If you receive a delinquency notice it is your final opportunity to pay the bill, or make payment arrangements in order to avoid termination of your water service, additional costs and fees or even the collection of your tenants' rental payments. Please contact the Collection Department, 210 Municipal Road, Waterbury, CT 06708 at (203) 574-8251.

Payments are accepted in cash, check or credit card (Discover, Master Card or Visa) at the Tax Collector's office, 235 Grand Street, Waterbury, between the hours of 8:55 am and 4:30 pm. Payments are also accepted online at [www.waterburyct.org](http://www.waterburyct.org) , by phone at (866) 459-1179 or by mail to:

City of Waterbury  
Water & Sewer  
Department 46  
P.O. Box 2379  
Hartford, CT 06146-2379

Interest (18% per annum) is assessed on all unpaid charges and is not subject to adjustment.

### **Water & Sewer Lien Assessment Procedure**

Please be advised that, pursuant to the Charter of the City of Waterbury, section 1B-5, liens will be assessed against all properties with unpaid prior calendar year water/sewer bills. A \$24.00 lien fee per service will become due and payable in addition to interest and principal.